

## James Klaas

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### Summary of Attributes

- Vision and leadership
- Passion for learning and innovation for the learner
- Face-to-Face and Virtual Team building
- Coaching and mentoring skills
- Creative and persistent in instructional design
- Detailed in international research and evaluations
- Proven technical ability in producing courses and web publishing
- Adaptive solutions working within time and budget restraints
- Negotiating agreements and conflict resolution
- Multicultural and bilingual (Spanish). Reading, comprehension and basic conversation (French)

### Key Professional Skills

#### Educational technology assessment and design

- Programme/course design and management using multi-modal delivery
- Curriculum development for face-to-face and internet courses
- Develop educational materials for non-readers
- Educational research: learner preferences , methods, technology requirements and learner readiness
- Guiding narratives in educational design
- Real time audio and asynchronous web casting
- Training for online moderators and meeting facilitation
- Flash learning tools (Articulate Presenter)
- Real time interpretation (English/Spanish)
- Moodle course hosting and helpdesk services
- Cell phones and mobile learning (Ushahidi and crowd sourcing)
- Author of *The 1 Minute Learner* <http://1minutelearner.blogspot.com/> audio blog on learning

#### Programme planning, budgeting, evaluation

- Envisioned, developed and directs on-line institute to train community leaders in leadership development. Active in more than 50 countries and 2400 members.
- Educational platform testing and formative evaluation, web design and marketing
- Vision and strategy development for social networking
- Implementation of diverse courses and workshops in multiple languages
- Supervise and coach staff and volunteers in communications, design, and tutoring
- Volunteer staff motivation, training and management,
- Coaching/mentoring / team building, working with groups from 2 to 200+ people
- Mentoring of non-Internet staff in web delivery

### Instructional Design

- Chief facilitator for development of the online course: *Start at Home: Rehabilitation of Stroke Victims*, School of Physiotherapy, McMaster University, 2010
- Chief facilitator for development of the online course: *Programming PDA's in VCE Basic for Health Surveys*. HealthBridge, 2010
- Converted face-to-face course material *Specifier 1* to web based delivery for Construction Specification Canada 2010
- Designed, wrote and published two courses, ID and HACED, in Spanish with 10 instructional videos and 2 manuals in print, CD and Web formats
- Developed cross-cultural training programme at the *Centro de Capacitación Misionera Transcultural (CCMT)* in Cordoba, Argentina

### Education

- Masters Distance Education, Athabasca University, Athabasca AB, 2004
- Masters Computer Science, Universidad Blas Pascal, Córdoba Argentina, 1990
- course work completed, (no thesis)
- Certificate of Proficiency in Spanish: Instituto de Lengua Española, Costa Rica, 1984
- B Sc. Agriculture, University of Guelph, Guelph ON, 1976, major: Crop Science, minor: International Agriculture), graduated with distinction

### Employment History

2007 – present **Learning Technology Specialist** Dev Ed International Inc Guelph ON  
2004 – 2007 **Learning Technology Specialist** (PT.) Dynamic Churches International, Calgary AB  
2003 – 2007: **Pastor of Discipleship** (PT.) Kortright Presbyterian Church, Guelph ON  
1998 – 2010 **International Director** (PT.) El Instituto de Discipulado  
1995- 1998: **Nacional Director**, El Instituto de Discipulado Argentina  
1983- 1994 **Area Representative**, Navigators of Argentina, Córdoba, Argentina  
1978-1983 **Area Representative**, Navigators of Canada, Acadia University, NS  
1977 **Interim Soil and Crop Specialist** Nova Scotia Dept. of Agriculture, Kentville, NS

### Presentations, Courses and Consultancies

- Learning Intelligence Workshop: Canada Food Grains Bank, The Navigators of Canada, William Carey International University, 2010.
- Learning to Learn: Learner Readiness for Blended Learning. World Vision International. Zambia, 2009; Fellowship of African Relief, Sudan 2010.
- Development without Dependency, Seminar MissionFest March 2008. Toronto, Canada
- Designs for low-bandwidth audio-conferencing, IDRC, poster presentation Third Global Knowledge Conference, Kuala Lumpur, Malaysia, December, 2007
- ITC Assessment, CIDA Grant, World Vision Canada, Tanzania and Democratic Republic of Congo, June/July 2007
- Online Methods for Missionary Training, Seminar, MissionFest, Toronto, Canada. March, 2007

- Using the Arts to Raise Passion for Missions, Seminar, MissionFest, Toronto, Canada. March, 2007
- Guest online expert in demonstrating use of audio room technology with Dr Naveed Malik, Rector Virtual University of Pakistan, World Summit on the Information Society (WSIS), Tunis, Nov 2005
- Guest facilitator for audio room moderating techniques for MDDE 662: Seminar Topics in Evaluating Conferencing Software, with Dr Jon Baggaley, Athabasca University, Fall 2005
- Conference online facilitator, The Intentionally Multicultural Church: A response to North Africa, Barcelona Spain, October 2005
- Audio room provider and administrator for PANdora, Pan Asia Network Distance and Open Resource Access, 2005 to 2007
- Project supervisor for Tyndale Seminary (Toronto) Master of Theological Studies, coaching in design and final evaluation of the integrative seminar, 2005 & 2006

### **PUBLISHED ARTICLES, POSTERS and SEMINARS:**

Roche, M., Klaas, J. (2009). The Andean Nutrition Network for Innovation in Capacity Building in Nutrition. Presentation. International Congress of Nutrition. Oct 4-9 2009 Bangkok, Thailand

Klaas, J., Yiannakis M. (2009). Online Capacity Building for Nutrition Workers: The Passport Narrative for Online Readiness. Poster Global Health Conference, Washington DC, May 26-28,  
<http://www.devedinternational.net/wv/passport/CapacityBuildingNWposterFinalSmall.pdf>

Klaas, J., Roche, M., Timmerman, P. (2008). Carbon Foot-print as Motivator for Web Based Capacity Building in Health and Nutrition. Poster Eco-Health Conference. Mérida Mexico. Dec 1-5. [http://www.devedinternational.net/wv/eco/WVI\\_EcoPoster.pdf](http://www.devedinternational.net/wv/eco/WVI_EcoPoster.pdf)

Baggaley, J., Batchuluun. B., Klaas, J. (2007). The World-Wide Inaccessible Web, Part 2: Internet routes. International Review of Research in Open & Distance Learning Vol 8, No 2. Retrieved July 14, 2007 from <http://www.irrodl.org/index.php/irrodl/article/view/447/910>

Baggaley, J. & Klaas, J. (2006). Video-conferencing with audio software. International Review of Research in Open & Distance Learning Vol 7, No 1 .Retrieved Oct 4, 2006 <http://www.irrodl.org/index.php/irrodl/article/view/312/492>

Baggaley, J., Klaas, J., Depow, J. & Wark, N. (2005). Optimizing Conferencing Freeware, CADE Communique Issue 50. Retrieved Feb 6, 2006 from:  
<http://www.irrodl.org/content/v6.2/technote50.html>

Klaas, J. (2003). Best practices in online polling. International Review of Research in Open and Distance Learning Issue 23 Retrieved Feb 6, 2006 from:  
[http://www.irrodl.org/content/v4.2/technote\\_xxiii.html](http://www.irrodl.org/content/v4.2/technote_xxiii.html)

Klaas, J. & Baggaley, J (2003). Online polling as a collaborative tool. *International Review of Research in Open and Distance Learning* Issue 22. Retrieved Feb 6, 2006 from: [http://www.irrodl.org/content/v4.2/technote\\_xxii.html](http://www.irrodl.org/content/v4.2/technote_xxii.html)

Baggaley, J., Depow, J. , Klaas, J., & Wark, N..(2003). 100 Collaborative Products and their Uses. *International Review of Research in Open and Distance Learning* Issue 21. Retrieved Feb 6, 2006 from: [http://www.irrodl.org/content/v4.2/technote\\_xxi.html](http://www.irrodl.org/content/v4.2/technote_xxi.html)

Depow, J., Klaas, J., Wark, N. & Baggaley, J. (2003). Traveling the Globe: I. Issues affecting Canadian participation in online audio conferencing. *CADE Communique* Issue 2, Retrieved Feb 6, 2006 from: [http://www.cade-aced.ca/old-site-2004/dynamic/en\\_communique\\_article.php3?key=22](http://www.cade-aced.ca/old-site-2004/dynamic/en_communique_article.php3?key=22)

Depow, J., Klaas, J., & Wark, N. (2003). Traveling the Globe: II. Technical issues of on-line audio conferencing in Argentina, *CADE Communique* Issue 2. Retrieved Feb 6, 2006 from: [http://www.cade-aced.ca/old-site-2004/dynamic/en\\_communique\\_article.php3?key=23](http://www.cade-aced.ca/old-site-2004/dynamic/en_communique_article.php3?key=23)

Depow, J., Klaas, J., & Wark, N. (2003). Internet Audio Products (Update). *International Review of Research in Open and Distance Learning* Issue 18. Retrieved Feb 6, 2006 from: <http://www.irrodl.org/content/v4.1/tech-xviii.html>